



Use of the Property

<u>Use of the Property</u> Guests agree that the property will be used in a proper and responsible manner and that they will:

- Take all reasonable care of the property, its fixtures and fittings and will leave them on the departure day in the same clean and tidy condition as on the day of arrival;
- Not cause a nuisance and will be considerate to the occupiers of adjoining properties;
- Not alter the property, fixtures or fittings or overload the electrical system
- Ensure that they are responsible for the behaviour of their children at all times and not allow them to play in the hallways or the lifts
- PLEASE DO NOT SMOKE! DEFINITELY NO SMOKING! IN THE EVENT THAT YOU FIND IT NECESSARY TO SMOKE, IT WILL COST US UPTO £150.00 + MATERIALS TO CLEAN AN APARTMENT AND UPTO £250 + MATERIALS PER TOWN HOUSE, THESE COSTS COVER THE FUMIGATION AND REPAINTING OF THE PROPERTY WHICH WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT! SO, THANK YOU FOR NOT SMOKING
- Please be aware that any significantly strong smells, from cooking or lack of hygiene, still in the apartment after your stay with us that results in the apartment needing to be fumigated will be billed to the departing guest.
- Not keep pets in the property
- Please bring a picture ID (passport, driving licence etc.) with you. We reserve the right to verify both the credit card and your identity. The keys to the apartment will not be handed over until such time that our verification process is complete.
- If you are not the card holder, or where the reservation is made on your behalf, we will require you to be present at check-in, should this not be the case and you are not arriving with the party, full booking payment must be made via bank transfer.. If it is a company booking, this should be done on a company letter heading.
- A credit / debit card or id is required to secure your reservation. If the reservation is not required before 3pm on the day of arrival your credit / debit card will be charged for the full amount of the first nights stay.
- My-Places (My-Places is a Trading name of Rooms4Now UK Limited) cannot be held responsible for anything which is due to unforseen circumstances which prevent full use of the property for short periods of time. On rare occasions essential building work may be carried out for example lift maintainance.
- For health and safety purposes, rooms are extensively cleaned and disinfected before the arrival of all guests. This is to help prevent the spread of COVID-19 and as such, additional rooms should be reserved prior to arrival if required. If the Guest's number is less than the full capacity of the property, we reserve the right to lock away the rooms with the excess beds and make available only enough beds for the guest's number which have been booked and paid for. Optionally, we can leave the rooms opened for an additional charge. Please be advised that In the rare occasions when any of our properties haven't been booked at full capacity we reserve the right to make available only enough beds for the guests number which have been booked and paid for We supply drinks for our clients within the property and the water is free of charge should you consume the other drinks left in the fridge the the cost of £1.49 per item taken will be deducted from your security deposit post departure, reasonable care it taken to inform you of these costs prior to your arrival via the messaging channel we have been speaking to you on but cannot be guaranteed.
- Our properties are rental as residential lets under a agreemeent which cover a Master lease. </

myplaces

Terms And Condiditions



Payment

<u>Payment</u> Due to the current COVID pandemic we will be requesting that all payments be made by bank transfer to assist in doing a contact free check in. Outside the pandemic the following terms apply regarding payments on bookings

Unless otherwise agreed, upon processing your booking, a deposit of 30% of the total charge is required to secure the apartment. This amount will be taken from your card and deducted from your final balance.

We might not be able to process any bookings which are made after 21:00 hrs for the same arrival day.

Payment may be made by:

- Most charge cards (security code, expiry date, address and post/zip code required)
- Bank transfer in £ sterling net of bank charges
- A adminstration fee will be added to all bookings.
- A card is required to secure the booking. A 30% deposit is taken same day the balance will be taken within seven days of arrival.
- Upon arrival the card used to make the booking must be presented by the card holder (we cannot accept any 3rd party guests arriving with another persons card). Should the booking be for a friend or relative please contact our office on (0161) 227 9444 at the latest 7 days prior to arrival. Should your party turn up with a 3rd party card you may be refused accommodation.
- Should your stay be less than 7 days from the time of making a booking, the full balance will be taken from the card supplied or full balance be request to be made by bank transfer (UK bank holders).
- Prior to guest's arrival, at our discretion, a minimum property security deposit of £200.00 per property / room will be taken from the card supplied, bank transfer or cash upon arrival, the refund will be actioned and refunded upto 7 days after departure.
- Please note in the event of any misuse or damage to the property we will recover the full cost of repair or replacement from the deposit held.
- Cash or cheques will not be accepted for the property security deposit.
- Card charges are waivered if payment is made by cash. Please state method of payment.
- Cheque if the booking is made more than 21 days before the day of arrival
- Cash payments accepted
- The prices are based on 2 guests sharing. Additional guests are charged dependent on length of stay.
- Any additional guests staying in an apartment that are not declared at the time of the reservation will result in a £100.00 per person per nightly charge.
- All optional facilities require an extra payment (please see the individual property descriptions for details)
- Rates may be changed at any time without warning.
- Children up to 5 years of age will not be charged.
- Unless otherwise specified, payment will be taken within seven days prior to the client taking up occupancy of the property.
- If you call us you need to pay the original, undiscounted rate. Book Online and you can enjoy 5% discount. If a price is negotiated beforehand the 5% discount is not applied. +44 161 227 9444.
- We reserve the right to process payments using Paypal and you may be asked to provide credit card payment using this method. We reserve the right to take payment from the card supplied





upon confirming a booking with us. - We will not require written confirmation to take payment from the card you supply once a booking is confirmed with us, all card transactions will be processed any time after making an initial booking with us. - We reserve the right to take the remaining balance outstanding from the card supplied 7 days prior to arrival via our PayPal / Card payment system, unless instructed otherwise via email or text by the customer before the 7 days.

- -All quotes given do not include Vat @ 20%
- -All short term rentals are subject to VAT
- -All property must be paid for prior to keys being handed over, we accept advance payment by card or bank transfer alternative cash payments can be accepted.
- -In the event payment has not been received from the client and occupancy has commenced we will automatically process the payment from the card supplied.
- -Once a booking has been made the agreed price and details of the quote form part of the contract made between My-Places (My-Places is a Trading name of Rooms4Now UK Limited) and the client.





Cancellation Policy

<u>Cancellation Policy</u> All cancellations of a confirmed booking, for whatever reason, must be confirmed in writing as soon as possible preferable by email.

A card required to secure your reservation at My-Places (My-Places is a Trading name of Rooms4Now UK Limited) If cancelled up to 30 days before date of arrival, a free cancellation will apply. If cancelled within 30 days before date of arrival, 30 percent of the total price of the reservation will be charged. If cancelled later than 14 days prior to arrival or in case of no-show, the 100% of the total price reservation will be charged. We cannot be responsible for bad weather, illness, change's in travel plans or travel delays. All cancellation requests made to the company will be actioned within 24 hours of receipt and must be undertaken in writing via email or text. Any booking made by a client that My-Places (My-Places is a Trading name of Rooms4Now UK Limited) deems may be used for purposes of obtaining Visa's and not used for accommodation purposes, shall be exempt from the companies standard cancellation policy and any fees paid to the company shall not be refundable or transferable unless specific conditions are met. Reducing the number of nights, guests or apartments after commencing a reservation will not affect the total price of the booking. Reducing the number of guests will not affect the total price. Any booking made seven days or less prior to the arrival date are non-refundable. All third party agent cancellation policies take precedence over My-Places cancellation policy.

Operational Reasons

In rare cases apartments can become no longer available after a booking has been made. This might happen for varying reasons. In this case we will attempt to re accommodate our guests in suitable accommodation of our own at a price equivalent to the original agreed. In the case our own accommodation is not available we will not be held responsible for any extra costs the client bears over and above the original price agreed in securing alternative accommodation. In the case re-accommodation is impossible we issue a full refund.

Special Events

In rare circumstances an event maybe cancelled or modified beyond My-Places (My-Places is a Trading name of Rooms4Now UK Limited)' control, whilst we make every effort to assist our customers we cannot always guarantee that we will be able to modify your booking. In these cases the full cancellation policy applies unless otherwise directed by My-Places (My-Places is a Trading name of Rooms4Now UK Limited).

Affiliate Partners:

In the event that one or more of our affiliate partners have cancelled your booking for whatever reason, we will try and find you an alterative apartment. In some cases it might be cheaper in others it maybe more expensive. If we fail we will let you know so you are able to make alternative arrangements. </





Check in / out

Check in / out - New tenancy starts at 15:00

- Check in between 15:00 and 18:00 free of charge.
- Check-out is until 11:00 free of charge.
- Please note, if you would like to check-in before 15:00 or after 18:00, please be advised there will be a surcharge as detailed below.
- Upon the day of checkout, you must vacate the property by 11:00.
- Should you wish to request a late check-out this is subject to availability and the surcharge of £40 will cover the occupancy period until 14:30, should you wish to extend this we can be extended by contacting our office.
- Please note we will request your estimated time of arrival one day prior to arrival via our text message system failure to keep to the time you select within 30 minutes without prior notification may result in a surcharge (up to £40 UK AED 100).
- All check-in's or check-out's are subject to availability. Please see the following link https://www.my-places.co.uk/?p=checkin for full costs. </





Period of Occupation

Period of Occupation The contract is made when My-Places (My-Places is a Trading name of Rooms4Now UK Limited) confirms the booking and the Guest(s) has paid the 30% deposit. Bookings will be confirmed in writing and will include the dates of arrival and departure. In the event that we don't have availability for the apartment that you booked we will offer you an alternative you must respond by either confirming or decline the new apartment. Guests wishing to extend their stay are requested to give My-Places (My-Places is a Trading name of Rooms4Now UK Limited) at least 7 days notice unless otherwise agreed and subject to the property or an alternative being available. The exact accommodation cannot always be guaranteed prior to the day of arrival. A confirmed booking for which the Guest(s) has paid all due charges gives the Guest(s) permission to occupy the property, in accordance with these terms and conditions, for the period for which the charges have been paid. Under no circumstances does this create a tenancy of any description.

- If a client or associate of the client wishes to depart the property early no refund shall by returned to the client or associate, this does not apply to property security deposits made and shall by fully refundable upon proper inspection of the property. </





<u>Charges</u>

<u>Charges</u> Please note My-Places (My-Places is a Trading name of Rooms4Now UK Limited) and its affiliate companies or partners work in-line with all current legislations with regards to both payment taking and card handling, our company also makes ever effort to prevent fraudulent use of cards.

All occupancy charges are inclusive of all bills except VAT. The cost of any damage/loss incurred during the Guests' stay which will be notified to the guest(s). The balance of the deposit will be refunded subject these terms and conditions.

My-Places (My-Places is a Trading name of Rooms4Now UK Limited) reserve the right to charge you an additional fee of upto £150 for additional cleaning costs should the apartment not be returned in an acceptable condition eg. Washing of plates, removal of beer cans and any such party items or other paraphernalia and the removal of tissues and rubbish from our rooms. Â We respectfully ask you to clean up your mess before leaving.

In the event if it is required to put an extra bed with beddings or cot into the property a daily minimum charge of £10 will apply.

By ticking that you have read and agreed to our terms and conditions and by signing the registration form, you are also agreeing to us taking payment from the card provided for any damages and the replacement of any missing items from our property.

When booking, please specify if separate beds are required for you & your party or if additional rooms are required in our shared properties. Additional guests not declared at time of making booking will be charged at a minimum of the same daily rate as other guests per guest, should guests require the use of additional rooms a room rate minimum will apply this will normally be calculated based on the number of additional guests, should full use of the property be required prices will vary and are property specific. Please be advice that when the property is booked for less than full capacity we will lock away the extra rooms or utilise the extra beds in other properties. All entrances to properties are security monitored and recorded.

In the event of a Guest locking themselves out, we can arrange to let a guest back in although a charge of £50.00 will be applied for a member of staff to call-out to cover time and expenses.

In the event when the Guest don't supply the required information at the time of registration and there is a dispute, a charge of £50.00 will be applied for a member of staff to call-out to cover time and expenses.

Upon leaving the property check out is between 10:00am and 11:00am after this time a charge of £40.00 will be applied to your stay.

Free! All children up to 5 years stay free of charge when using existing beds and bedding. All children under 2 years are charged £5.00 for the first night then £2.50 per night there after for a travel cot.

Any type of extra bed or baby cot is available upon request.

Digital Money Safe is available for £5 for the first night and £2 per night thereafter.

Extra beddings are available for £5.95 per person (one-off fee).





Failure To Pay! In the event of a failed transaction or disputed payment or a failure to pay for the accommodation by any other means, the company has a right to apply a charge per letter or email sent to the client of £25.00 for time plus adminstration costs or 5% of the total booking costs after the first 5 days.

Failure to pay for any accommodation supplied to a client by My-Places (My-Places is a Trading name of Rooms4Now UK Limited) will result in the appropriate court action being taken against the client regardless of country, My-Places (My-Places is a Trading name of Rooms4Now UK Limited) will also pass on all court costs to the client and shall not be liable to pay any court costs whilst persuing the client. </





Corporate Bookings / Third Paty Bookings

<u>Corporate Bookings / Third Paty Bookings</u> Should you be accepted to have a corporate booking with our company the following additional conditions apply.

Corporate bookings can be confirmed by way of verbal, email and message agreement, the contract starts at the point the invoice is sent to the client or once initial payment has been received. The initial booker must nominate a guest who may be requested to sign on behalf of the booker and the company or the initial booker will be requested to sign on behalf of the company.

By signing the registration form this reconfirms the contract and acceptance of terms and conditions.

All payments periods are made subject to management.

If you are on a rolling period contract we require a minimum 30 days notice to cancel.

All our other standard terms and conditions apply to the booker's nominee or the guest(s) who will act on behalf of the booker and their company.

A security deposit will be held against the company and as such any damage to the property will be recovered from these funds.

Should any damage exceed the security deposit amount it will be upto the booker or bookers company to pay for any excessive damage to the property.

Should the company refuse to pay for the damage made by their nominee or the guest(s) the company will be deemed in breach of the terms and conditions of stay and as such we will exercise our right to enforce court action to recover the funds.

It is the company's responsibility to ensure that the nominee or the guest(s) are aware of these terms and conditions.

We reserve the right to inspect the property during the period of stay with a minimum of one days notice prior to inspection.

Third Part Bookings.

Third party nominees can be directed to My-Places by the following methods: Call, agent website, email or direct message.

All third party booking registration forms can be sent to the booker or nominee email and can be signed by either party.

The person who signs the registration form, "booker or nominee" can agree to terms and conditions of stay by ticking the tick box on the registration form.

Registration form signatures are digitally tranmitted to My-Places</





Viewings

<u>Viewings</u> Should you wish to view a property prior to a check-in.

We can arrange any viewing under special circustances and allow a viewing on any of our properties all viewing will be chargable at £25 per viewing per property. Should you then book the property the amount charged for viewing will be deducted from the total booking price. </

myplaces

Terms And Condiditions



Quotations

Quotations Should you receive a quotation from us the following applies. Any quotation given is only valid for a maximum of 3 days. All quotations are given subject to the clients requirements at the point of contact. We reserve the right to re-quote and amend our offer based on up to date information presented by the client. All bookings made after a quotation is give are bound by all terms and conditions herein. We reserve the right to add the associated fees to the invoice and will be added on top of your quotation price unless otherwise stated End of tenancy cleaning fee.

VAT.

Service Fee.

Management Fee. Â </





Client Information

<u>>Client Information</u> Once a booking has been made and confirmed My-Places (My-Places is a Trading name of Rooms4Now UK Limited) shall inform the client in writing via email or text.
All client information supplied to the company shall be dealt with in accordance to the Data Protection Act 1998

b





Inspection

<u>>Inspection</u> Guests agree to allow the My-Places (My-Places is a Trading name of Rooms4Now UK Limited) owners or their representatives to have access to the property at all reasonable times for the purpose of inspection, maintenance, repair or viewing.

All our properties are checked before client entry should clients find anything wrong with the property or have any services not working then please contact us as soon as possible so that staff can make arrangements for maintenance staff to attend to fix any issues on the day of arrival. </





Damage and Other Loss

>Damage and Other Loss Our properties are throughly inspected prior to arrival by our staff, although every care and attention is taken during this inspection should you find an issue please raise it with the office as soon as you are able to do so. Our office will send out a member of our team to inspect the damage and possibly fix the damage, if the damage is not immediately fixable then staff will document the damage and take photos. Should you fail to report any damage which is found at the end of a rental period the cost of replacement, repair and loss caused by the guests' unreasonable use of the property will be deducted from the deposit, we will contact you after your departure to notify you of any damage as soon as we are able to do so. </





Breach of Conditions

<u>>Breach of Conditions</u> If a Guest is in breach of any of My-Places (My-Places is a Trading name of Rooms4Now UK Limited) terms and conditions and has been requested to leave, the right to occupy ceases automatically. No refund will be made of any payments made. </





Keys and Security Devices

<u>>Keys and Security Devices</u> Wherever and unless otherwise requested by the client a minimum of two sets of keys will be provided for each property, to be returned with any security devices attached or issued on the day of departure.

In the event that property keys and or security fobs are lost or not returned, it will incur a replacement charge of £75.00 to cover the cost of replacement keys, changing of the locks and all labour and transport charges. Each security fob which has been issued carries a separate replacement cost of £50.00 (for fob replacement) the property management companies charge our company this rate and we have to pass this charge onto our clients when we have to replace the fobs. Each car parking controller issued that is lost also carries its own separate charge to replace of £50.00.

If any Guest requires assistance in gaining entry to the property, due to leaving one of our keys in the property for example, we can arrange to let a guest back in although a charge of £50.00 will be applied for a member of staff to call-out to cover time and expenses</





Data and Internet

>Data and Internet Complimentary internet connection is provided in all properties. Whilst My-Places (My-Places is a Trading name of Rooms4Now UK Limited) will make all reasonable efforts to ensure that this facility is readily available, My-Places (My-Places is a Trading name of Rooms4Now UK Limited) accepts no responsibility for the inability to connect to the internet for whatever reason including problems caused by the Guests' hardware or software. My-Places (My-Places is a Trading name of Rooms4Now UK Limited) are not responsible for payment of dial up charges. Guests connect to the internet at their own risk and My-Places (My-Places is a Trading name of Rooms4Now UK Limited), its servants or agents, are not responsible for any damage to a Guest's computer, its data or the security of any data transmitted over the internet. My-Places (My-Places is a Trading name of Rooms4Now UK Limited) are not responsible for any viruses, loss of data or unauthorised access and Guests are responsible for ensuring that their computers have adequate protection systems. </





Website

<u>>Website</u> Reasonable care has been taken to ensure that the content of our website (and/or other means of promotion or advertising) is correct but it is subject to amendment at any time without notice. All content on our website (and/or other means of promotion or advertising) is published in good faith but you acknowledge that we cannot check the accuracy of all information provided. Our website may link to other websites and we are not responsible for the data policies, content or security of these linked websites. Our website (and/or other means of promotion or advertising) will only have a general representation of the accommodation shown.

Actual apartment size, design, fixtures, furnishings and facilities may vary.

My-Places (My-Places is a Trading name of Rooms4Now UK Limited) have made all reasonable effort to ensure that its website is accurate. My-Places (My-Places is a Trading name of Rooms4Now UK Limited), however, gives no warranty that the property occupied by the Guest will be exactly as shown on the website. My-Places (My-Places is a Trading name of Rooms4Now UK Limited) are not responsible for the data or security on any website to which My-Places (My-Places is a Trading name of Rooms4Now UK Limited) website has a link. Although every effort is made to ensure the accuracy of prices on our website, prices change on a daily basis, to ensure you pay the rate which is stated please note bookings should be made at that time.

We cannot accept screenshots as proof of rates as our rate system can change at any given time, to ensure rate accuracy please use our online booking system at the time of seeing the rate. Please note all rates at accurate at time of booking.

My-Places (My-Places is a Trading name of Rooms4Now UK Limited) cannot be held responsible for rate indifferences from day to day and are not obliged to honour any rates which you may have proof of seeing in the past. </





Use of Cookies

<u>>Use of Cookies</u> Cookies are information sent by a web server to a web browser and stored by a web browser. My-Places (My-Places is a Trading name of Rooms4Now UK Limited) only sets cookies that are essential to the functionality of the website or analytical cookies for the purposes of understanding how visitors use the Website to enable us to continually improve the user experience of visitors. These persistent cookies will not store any identifying data.

My-Places (My-Places is a Trading name of Rooms4Now UK Limited) uses Google Analytics to monitor visits to our website. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.

We set the following cookies.
Cookie Name
Cookie Description
Cookie Purpose
Cookie Description
ICC UK Definition
utma Google Analytics Identifying Unique Visitors Each unique browser that visits a page on our site is provided with a unique ID via theutma cookie. In this way, subsequent visits to your website via the same browser are recorded as belonging to the same (unique) visitor. Performance
utmbutmc Google Analytics Determining Visitor Session The Google Analytics tracking for ga.js uses two cookies to establish a session. If either of these two cookies are absent, further activity by the user initiates the start of a new session. Performance
utmz Google Analytics Tracking Traffic Sources & Dursite via a search engine result, a direct link, or an ad that links to our page, Google Analytics stores the type of referral information in a cookie. This cookie gets updated with each subsequent page view to your site; thus it is used to determine visitor navigation within your site. Performance
You can block, remove or restrict cookies through your browser, but should you do this you may

You can block, remove or restrict cookies through your browser, but should you do this you may find that you are not able to use all the functionality of this site. To learn how to do this click here.





Privacy Policy

<u>>Privacy Policy</u> We at My-Places (My-Places is a Trading name of Rooms4Now UK Limited) and other companies owned or managed by us take your privacy seriously and will only use your personal information to administer your booking and to provide you with services we offer. Information We Collect

In running and maintaining our website we may collect and process the following data about you: Information provided voluntarily by you. For example, when you contact us for information or make a booking. Information that you provide when you communicate with us by any other means. Use of Your Information

We use the information that we collect from you to provide our services to you. In addition to this we may use the information for one or more of the following purposes: To provide information to you that you request from us relating to your booking or enquiry with us.

Personal Data

In order to protect and safeguard the personal data provided to us, we have implemented and use security procedures, technical and physical restrictions for accessing and using personal information. Only authorized employees are permitted to access personal information for performing their duties in respect of our services.

Our server and network are protected by firewalls against unauthorized access and we have intrusion detection systems that monitor and detect unauthorized (attempts to) access to or misuse of our servers.

Data Storage

Your information will be store on our off site server until the date of your departure.

We store the following information: Your name, email, telephone number and any booking information we hold on you. Your name and email for newsletter purposes. What information we do not store but keep a hard copy of until after your departure: Your name, email, telephone number, address details as seen on our registration form and invoice once booking has been made. Your card details, in the interest of security and to protect our clients hard copies of your card details are retained until departure these may only be printed once and are securely shredded after departure. Newsletters

Newsletters and other information: You will automatically be subscribed to our newsletter once a booking has been made with us and subsequently shall only be removed by your request or by click the unsubscribe link.

Disclosing Your Information

We will not disclose your personal information to any other party other than in accordance with this Privacy Policy and in the circumstances detailed below: Your details will never be sold or marketed to any third party. Where we are legally required by law to disclose your personal information. To further fraud protection and reduce the risk of fraud.

Third Party Links

On occasion we include links to third parties on this website. Where we provide a link it does not mean that we endorse or approve that site's policy towards visitor privacy. You should review their privacy policy before sending them any personal data.</





Liability

<u>>Liability</u> While all reasonable care is taken, My-Places (My-Places is a Trading name of Rooms4Now UK Limited) accept's no responsibility for injury, loss, damage or inconvenience, however caused. Guests are recommended to ensure that they have sufficient appropriate insurance. </





Complaints

<u>>Complaints</u> While it is hoped that guests will have no cause for complaint, My-Places (My-Places is a Trading name of Rooms4Now UK Limited) must be informed of any grievance immediately to be confirmed in writing and all complaints will be handled accordingly. Please be aware that My-Places (My-Places is a Trading name of Rooms4Now UK Limited) must be informed firstly regards any grievance you will receive an email or letter confirming your complaint. </





Lost Property

<u>>Lost Property</u> My-Places (My-Places is a Trading name of Rooms4Now UK Limited) cannot accept responsibility for the loss of any articles, nor can it be responsible for any property not remove upon departure.

All items left in a property where possible will be returned to our central office, these items will be held a maximum of 7 days, should our company not get any request to return these items within this time period the items will be disposed of via way of charity shop or other outlet.

Please note any item left in our property that has been requested to be returned shall need to be weighed for postage, all postage costs plus our companies administration costs must be met by the person requesting the item be returned, we do not hold the named booker responsible for the item or its return.

All information you provide us with is 100% confidential and will be shared with no other persons except for the senior staff at My-Places (My-Places is a Trading name of Rooms4Now UK Limited). All information relating items left behind will be handled via telephone or text only for security purposes, all payments for items return must be made via bank transfer and prior to goods being dispatched. </





Terms and Conditions acceptance

<u>>Terms and Conditions acceptance</u> Your agree to our terms and conditions by the following By making a booking through a third party website, this constitues as an acceptance to our terms and conditions and also the agent. By making a booking directly with us using this site you will have to accept our terms and conditions by ticking a checkbox before your booking is processed. By making a booking through a third party website, this constitues as an acceptance to our terms and conditions and also the agent. </





Disclaimer

>Disclaimer The information contained in this website is for general information purposes only. The information is provided by My-Places (My-Places is a Trading name of Rooms4Now UK Limited) and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk. Through this website you are able to link to other websites which are not under the control of My-Places (My-Places is a Trading name of Rooms4Now UK Limited). We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them. Every effort is made to keep the website up and running smoothly. However, My-Places (My-Places is a Trading name of Rooms4Now UK Limited) takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control. Top of Page <!--acco









Generated By My-Places.